



# Measure It, Manage It: Laying the Foundation for Benchmarking Health Care Foodservice Operations

*Lynne M. Richards*

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This workbook provides the foundation for any performance benchmarking program by outlining a responsible and comprehensive financial operating system. It explains different methods of reporting foodservice statistics and identifies where and how discrepancies in reported data can occur. Sample questions and problems are included, in addition to the core chapters on operating data, statistics and reports.

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